


Updating Existing DonorBox Donations v3 (Amount of Donation or Credit Card info)



1. Go to DonorBox login..... https://donorbox.org/user_session/new
2. Enter your credentials.

3. If you don't remember your credentials, you can hit the "Forgot password?".
4. Reset your password.
5. Log back in with your newly reset password.
6. From there, you will see your Recurring Plans. If you have more than one, make sure you select the ACTIVE one.
7. You can do a variety of changes from this screen:

Status	Active	Start Date	2020-09-24
Campaign	WWTLC Landmothers Recurring Donor Campaign - Existing Recurring Donor - Add \$50	Last Donation Date	2021-07-24
		Next Donation Date	2021-08-24 change
Organization	We Want the Land Coalition		
Amount	\$75 change		
Interval	Monthly		
Payment Method	Visa ending with 8380		
	Expires 4/2023 change		

8. Make sure to use the red button  to save your changes
 - The name of the campaign won't change.

If you have any further questions, please reach out to us at donorsupport@wwtlc.org.

THANK YOU!!!